

STAMPS:

1. Digital WakaApp stamps (stamps) can only be earned at Wakaberry stores using the WakaApp system.
2. To earn a stamp you need to (a) purchase a bowl of WAKABERRY froyo (froyo), (b) open the WakaApp on your smartphone, (c) display your digital WAKABERRY loyalty card containing your unique membership barcode, and (d) scan your membership barcode at the till before payment.
3. The number of stamps earned is based on the number of bowls in the transaction. I.e. One scan links all the bowls in the transaction to one user.
4. No stamps can be earned once the transaction has been concluded.
5. Stamps can only be earned once per transaction.
6. Voucher transactions and earning transactions need to be processed as separate transactions, when using a voucher, the voucher must be applied to the sale you wish to use it for, a second transaction will need to be processed for any further bowls that you wish to earn stamps for.
7. Stamps earned will automatically reflect on your digital WAKABERRY loyalty card.
8. Collect 19 stamps and receive a digital WakaApp voucher (voucher) up to a maximum of R30/N\$30 off the purchase of bowls in the transaction.
9. You will not be able to earn your 19th stamp and redeem the voucher that you have just earned through that 19th stamp, in the same transaction. Your voucher will only reflect once the transaction has been concluded.

REDEEMING WAKA APP VOUCHERS:

1. Vouchers are only redeemable at Wakaberry stores using the WakaApp system.
2. To redeem a voucher you need to scan the vouchers unique barcode during a purchase and before payment.
3. If you have more than one voucher to redeem, you are responsible for notifying the cashier that you would like to scan more than one voucher, before the cashier concludes the transaction. Only 1 voucher can be used per basket / sale. Each voucher will need to be applied to a separate sale if more than one voucher needs to be processed. Wakaberry is not liable if the cashier concludes a transaction without notification that a voucher should be applied.
4. If a voucher barcode is shown and scanned, instead of the loyalty card barcode by mistake, the redemption of this voucher cannot be reversed. You will still be able to scan the loyalty card barcode, to earn a stamp, provided there are stamps to be earned. Wakaberry is not liable should you scan the incorrect barcode.
5. Vouchers cannot be redeemed for cash and no change will be given (no change will be returned on a voucher redeemed below the maximum value of the voucher).
6. When redeeming a voucher, you can make a purchase priced higher than the voucher value of R30/N\$30 by paying in the difference in the price (no change will be given).
7. Misuse of a voucher, in anyway, constitutes fraud.
8. Voucher values and rules are subject to change without notice.

SIGN UP VOUCHER:

1. To automatically be rewarded with a voucher for R20 off when spending R40 or more on FROYO bowls you need to (a) download the WAKABERRY Mobile Loyalty App (WakaApp), (b) create your profile, verify your mobile number and (c) complete your profile in full by filling in all required fields and saving all of your profile aspects.
2. The sign up reward voucher offer and discount rules are subject to change without notice.

GENERAL:

1. The WakaApp is available globally but stamps and vouchers are only redeemable in Wakaberry stores using the WakaApp system.
2. The WakaApp system is not available at WAKABERRY Ballito (KZN) or WAKABERRY ON THE GO Sandton Drive (Gauteng).
3. If you use a new cellphone, but keep the same number, you will just need to download the app onto your new device and login using your existing account details. Your stamps and rewards will remain.
4. Should you get a new cellphone number, you will need to manually adjust your account details to your new cellphone number and redo the SMS verification process, to confirm the new number belongs to you. Your stamps and rewards will remain. You will lose your stamps and rewards should you start a whole new WakaApp account.
5. By accepting these terms and conditions you give WAKABERRY permission to contact you via sms/email/telephonically/in-app in the future regarding, without limitation, (a) earned stamps and vouchers, (b) WAKABERRY Loyalty App promotions and, (c) WAKABERRY marketing and communication.
6. Your personal information will be used solely by Wakaberry and SWARM (the WakaApp developers) and will not be disclosed to any third party.
7. Prices, offers, loyalty program and reward rules are subject to change without notice.
8. Wakaberry includes without limitation, its affiliates, shareholders, members, directors, franchisees and staff and anyone acting on the Wakaberry's behalf.

EXCLUDED STORES:

- Wakaberry Peppergrove
- Wakaberry PMB
- Wakaberry Stellenbosch
- Wakaberry Ballito
- Wakaberry On The Go Sandton Drive